



## MVP MEMBERSHIP PLAN TERMS AND AGREEMENT

Welcome to the MVP Membership Plan ("Plan") of Wisconsin Vein Center and Medispa. We are thrilled to have you as a part of our exclusive membership community. Members of our Plan enjoy premium benefits, including special discounts on select services and products, access to VIP events, and so much more!

Our MVP Membership Plan is a Banked Membership plan. A banking membership allows clients to set aside a specific amount of money each month to be used for their choice of designated services and products. It's like having a personal savings plan specifically for your beauty and aesthetic needs.

### 1. Membership Benefits:

- Members receive a 10% discount on all services, excluding vein treatments, CoolSculpting, and fillers. Fillers are offered at a \$50 discount per syringe.
- Members will receive a 15% discount on all retail products (*excluding prescription products i.e. Latisse, Upneeq and Compression hose*).
- Members will receive exclusive access to member-only promotions and events.
- Complimentary birthday consultation with birthday gift.

### 2. Membership Fees:

- Initial Enrollment Fee: \$50.00
- Monthly Recurring Membership Fee: \$149.00
- Monthly fee is banked and can be applied to eligible products and services.
- There is *no deadline* to use your banked funds as long as your membership is **active**. After cancellation of your membership, the banked funds will be available for use by you for twenty-four (24) months.

### 3. Enrollment:

To become a Plan member, you must formally enroll in our program. Your personal information, payment information as well as signed consent to the terms and conditions of the Plan will need to be collected and stored in our secure practice management system. In order to process your enrollment, there is an enrollment fee of \$50 due at the time of sign-up.

### 4. Automatic Monthly Payment Agreement:

\_\_\_\_ Monthly membership payments shall be made in advance by direct debit from the member's designated credit/debit account, and all information will be securely stored in accordance with industry standards.

\_\_\_\_ Billing will occur on the date of initial enrollment and on a monthly basis thereafter and will be automatically charged to the member's provided payment method. Unfortunately, we are unable to change the billing date.

\_\_\_\_\_ You are responsible to ensure that the credit card number on file with Wisconsin Vein Center and Medispa is a valid card number so that the monthly fee can be automatically charged to that form of payment. You may change the credit card information on file at any time by contacting our office.

\_\_\_\_\_ If there is not a valid credit card on file when the membership fee is due and one is not provided within 2 weeks (14 days) after the regularly scheduled date of payment, Wisconsin Vein Center and Medispa will exercise any and all rights available to it, which could include terminating your membership in the Plan.

## **5. Membership Term and Cancellation Policy:**

\_\_\_\_\_ The initial membership period shall be for a term of 12 (twelve) consecutive months from the date of sign up (the "Initial Period"). No benefits will be applied until the reception desk at Wisconsin Vein Center and Medispa has confirmed membership.

\_\_\_\_\_ Any services performed before the time and date of the membership purchased will not be eligible for discount.

\_\_\_\_\_ A member shall not be entitled to terminate or suspend his/her membership during the Initial Period of 12 months.

\_\_\_\_\_ If the membership is terminated prior to the conclusion of the Initial Period, an early termination fee of \$300.00 may be assessed. This fee will be charged to the card on file. In the event the card is no longer active, the fee may be charged to any other payment method on record or covered using any available banked funds or in-house credits.

\_\_\_\_\_ Any membership terminated prior to the Initial Period expiration date will have a waiting period of 1 (one) year before being able to reinstate.

\_\_\_\_\_ After the Initial Period, the membership shall automatically renew.

\_\_\_\_\_ Following the 1 (one) year Initial Period, the member may cancel the membership at any time by giving a 30-day written notice to Wisconsin Vein Center and Medispa using our Membership Cancellation Form, which can be found on our website or obtained from our reception desk.

\_\_\_\_\_ Upon cancellation of the membership, any banked funds will remain applicable to services purchased by you from Wisconsin Vein Center and Medispa for twenty-four (24) months after the cancellation. However, the benefits associated with membership will no longer be available.

\_\_\_\_\_ No refunds will be issued for any membership fees already paid.

\_\_\_\_\_ Wisconsin Vein Center and Medispa may terminate a member's membership in the Plan because of the member's non-compliance with applicable policies.

## **6. Freezing Membership:**

Membership in the Plan cannot be placed on hold or temporarily frozen.

## **7. Membership Transfer:**

Membership in the Plan is personal to the member and may not be assigned or transferred to others.

## **8. Offer and Discounts may not be combined**

It is the policy of Wisconsin Vein Center and Medispa that we do not allow offers or discounts to be combined. This is the policy for our Plan members as well. In the event that two offers or discounts are eligible at the time of purchase, the member will have the option to choose which discount is most beneficial and have it applied. At no time will double discounts, price matching, or multiple specials be combined with Plan discounts. It is at the discretion of Wisconsin Vein Center and Medispa's management to allow vendor specific discounts, promotions and rewards programs to be redeemed. Wisconsin Vein Center and Medispa is under no obligation to honor these discounts in conjunction with member benefits.

## **9. Changes to Terms:**

- Plan membership does not lock in specific pricing for any member, service, retail etc. All pricing at Wisconsin Vein Center and Medispa is subject to change. Any changes to membership benefits will be shared in writing to our members.
- Wisconsin Vein Center and Medispa reserves the right to vary, add or eliminate any of the particular services provided from time to time.
- Wisconsin Vein Center and Medispa reserves the right to close or modify facility hours with or without notice.

## **10. Member Responsibilities:**

- Members must adhere to all of Wisconsin Vein Center and Medispa's policies and procedures.
- Members are responsible for scheduling and attending their appointments. Late cancellation and no shows will be charged according to our cancellation policy.

## **11. Understanding of Terms:**

- The member confirms that she or he has read and fully understand the terms of this Agreement.
- The member acknowledges she or he has had the opportunity to ask questions and seek independent advice before signing this Agreement.

## **12. Governing Law:**

- This Agreement shall be governed by the laws of the state of Wisconsin.

## **13. Contact Information for Cancellations and Inquires:**

- Phone: 262-746-9088
- Email: [info@wimedispa.com](mailto:info@wimedispa.com)
- Address: 1231 George Towne Drive, Suite G, Pewaukee, WI 53072
- Cancellation Form: Retrieve from link on website

**Printed Name:** \_\_\_\_\_ **DOB:** \_\_\_\_\_

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

*Accepted*

**Wisconsin Vein Center and Medispa, S.C.**

**By:** \_\_\_\_\_ **Date:** \_\_\_\_\_

